



MULTI-FACTOR AUTHENTICATION (MFA)



SMS Authentication Method
Installation Guide



SMS AUTHENTICATION METHOD

When you first log into the Client Portal, you will be prompted to set up multi-factor authentication (MFA).

SET-UP TAKES JUST A FEW MINUTES

Step 1

When you click on the Client Portal link, you will be redirected to the NEW Client Portal webpage, where you will be asked to enter your **username** and **password**.

CLIENT PORTAL

The visual changes we have made in no way affect your online experience. Sign in using your regular username and password.

Username

Password

Remember the username

Sign In

[Forgot password?](#)

[Forgot username?](#)

Create account

Step 2

Click on the **Choose** button in the SMS Authentication section.

Choose

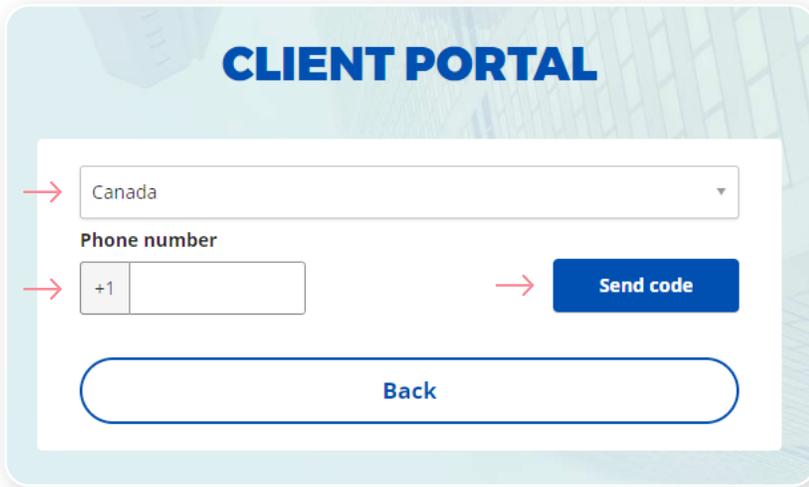
Google Authenticator
Use the Google Authenticator mobile app to authenticate yourself.
Choose

SMS Authentication
Enter a single-use code sent to your mobile phone.
Choose

Voice Call Authentication
Use a phone to authenticate by following voice instructions.
Choose

Step 3

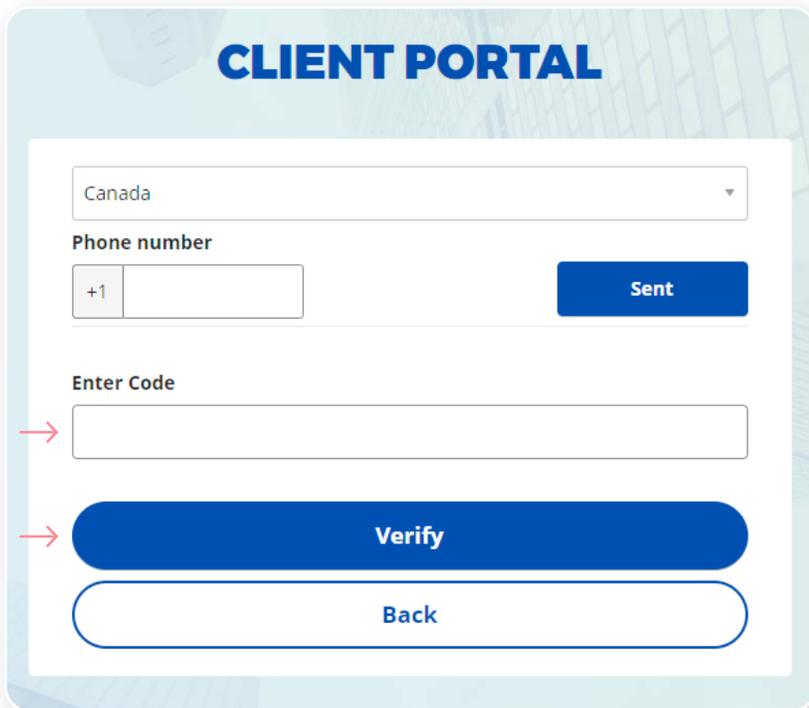
Next you will be asked to **select the country** and **enter the mobile phone number** where you wish to receive your security codes. Then click on the **Send Code** button.



The screenshot shows the 'CLIENT PORTAL' registration interface. At the top, the title 'CLIENT PORTAL' is displayed in blue. Below it, there is a dropdown menu for country selection, currently showing 'Canada'. Underneath, the 'Phone number' section includes a field with '+1' and an empty input box. To the right of the phone number field is a blue button labeled 'Send code'. At the bottom of the form is a white button with a blue border labeled 'Back'. Red arrows point to the country dropdown, the phone number input field, and the 'Send code' button.

Step 4

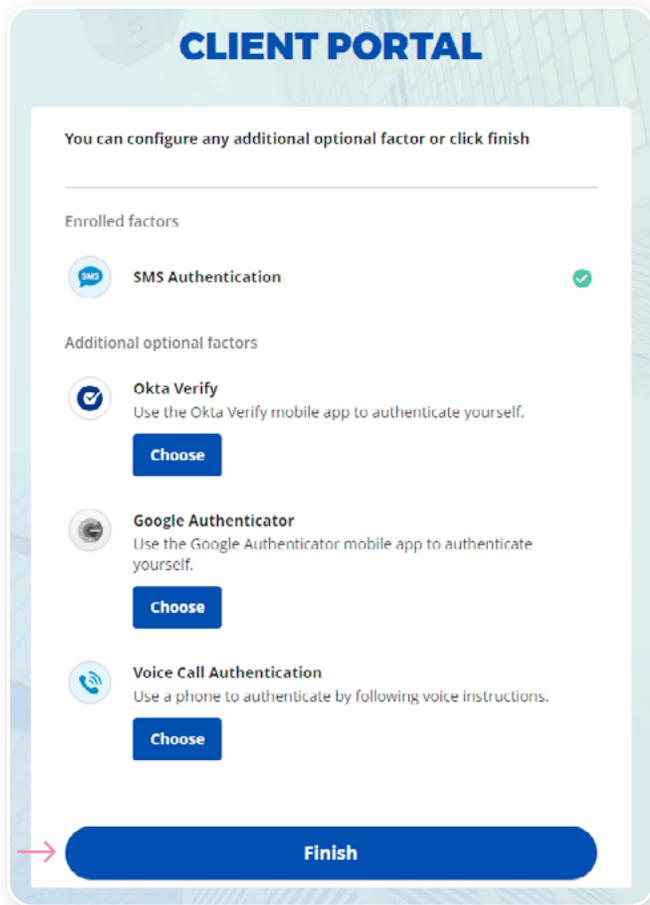
Once you have received the unique security code, you will need to **enter the code** that is given to you and click **Verify**.



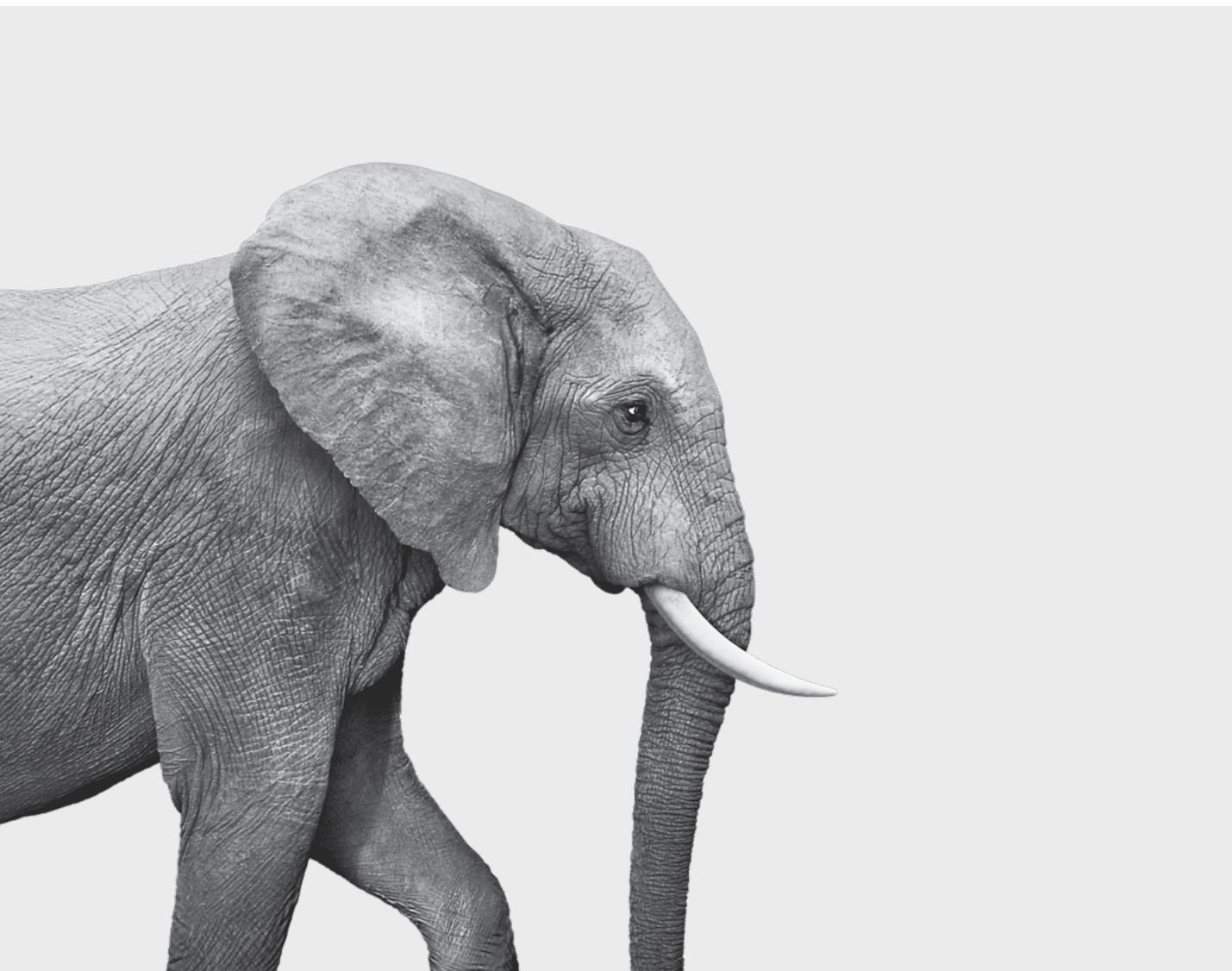
The screenshot shows the 'CLIENT PORTAL' registration interface at a later stage. The title 'CLIENT PORTAL' is at the top. The country dropdown still shows 'Canada'. The 'Phone number' section now has a blue button labeled 'Sent' next to the phone number field. Below this is the 'Enter Code' section, which features a large empty input field. At the bottom, there is a prominent blue button labeled 'Verify' and a white button with a blue border labeled 'Back'. Red arrows point to the 'Enter Code' input field and the 'Verify' button.

Step 5

You have now completed the SMS Authentication set-up and will be taken back to the configuration page. You can choose to set up an additional MFA method; or click on **Finish** to continue to your Client Portal.



Going forward, when you log into the Client Portal, you may be **prompted to provide a unique security code**, which will be sent through SMS (text message).



F96-345A ACC

INVESTED IN YOU.

iA Private Wealth Inc. is a member of the Canadian Investor Protection Fund and the Investment Industry Regulatory Organization of Canada. iA Private Wealth is a trademark and business name under which **iA Private Wealth Inc.** operates.

iaprivatewealth.ca